



**June 13<sup>th</sup>, 2013**

**Professional Business Reference for Louisiana Recovery Services Agency (LRS):**

**Young's Professional Services, LLC (d/b/a YPS Anesthesia) engaged with LRS Agency almost a decade ago. We have enjoyed a very professional business relationship with LRS for all these years because of their ability to effectively recover on our collection agency turnover accounts even after we changed billing companies a few years ago.**

**Even though we have patients in a variety of socio-economic locations in Texas and Louisiana, our overall recovery rate across all of our facilities with LRS is outstanding and the manner in which they use positive collection methods with our patients is second to none. They are the most customer friendly collection agency that I have ever dealt with.**

**Over my 20 + years dealing with Collection Agencies, I would have to say that LRS ranks among the best of the best. With the very personal approach that they take with their clients and the fact that our executives have direct access to an outstanding account manager in Tina Stokes, we have no reason to shop the market for better contingency rates, better recovery rates, or better service.**

**We are very satisfied customers of LRS and I recommend them to anyone that I come in contact within our industry.**

**Respectfully submitted,**

A handwritten signature in black ink, appearing to read 'BJ Young', written over a white background.

**Brian J Young, CPAT  
Chief Operations Officer  
YPS Anesthesia, LLC  
855-300-7525 Office**